

Sustainable supply chains as quality assurance in international tea purchasing



“With the IntegrityNext solution, we can collect sustainability and compliance data even on small suppliers and growers in remote parts of the world, significantly increasing supply chain transparency.”

Frank Braun
Director of Tea Purchasing & Quality

Objective

Sourcing its raw materials in more than 130 countries, quality and sustainability play an integral role at Hälssen & Lyon and the company works closely with its business partners to implement labour, social and environmental standards across the supply chain.

The company was therefore looking for a scalable solution to help increase supply chain transparency by obtaining reliable supplier data on the relevant standards.

How IntegrityNext Helps

To increase transparency about its supply chain, Hälssen & Lyon invited all suppliers to perform the IntegrityNext assessments regarding the relevant ESG topics, and continues to monitor performance via the platform. This visibility enables the company to easily identify risk and areas of improvement and make ethical sourcing decisions. Based on the collected data, Hälssen & Lyon can then take measures to improve performance and ensure the ongoing quality of its products.

About H&L

Industry	CPG
Annual Revenue	133 m €
Geographies	Global

Challenges

- Gain transparency over a complex global supply chain including many small players
- Operating in an industry and sourcing from regions prone to higher ESG risks

Benefits



Increased transparency
With IntegrityNext, H&L significantly increased transparency about sustainability performance across its global supplier base.



Monitoring of small suppliers
H&L is able to continuously monitor even small suppliers in remote parts of the world.



Automation
Using the IntegrityNext solution, H&L was able to largely automate its supplier monitoring process and reduce it to minimal effort.



KPIs for reporting
IntegrityNext provides H&L with relevant KPIs for sustainability performance in the supply chain to support non-financial reporting.